



Karson Choi College

*Welcome to Karson Choi College!*

Dear Residents,

We are thrilled to welcome you to **Karson Choi College**, your new home at The University of Hong Kong. As you embark on this exciting chapter of your university journey, we are delighted to have you as part of our vibrant community.

**Karson Choi College**, established in 2023 with the generous support of Mr. Karson Choi Ka Tsan, is more than just a residence. It's a place where diverse cultures, ideas, and passions come together to create a dynamic and inclusive environment. Here, you'll find endless opportunities to pursue your academic goals, explore your interests, and forge lifelong friendships.

As you settle into your new home, our dedicated Tutorial Team is here to support you every step of the way. This survival pack is designed to ease your transition into life at KCC, providing you with a wealth of resources both within the village and across the university. You'll also find essential tips to help you enjoy a convenient and fulfilling life here during your stay.

Welcome to **Karson Choi College**—where your journey begins. We look forward to the incredible experiences we will share together! ✨

Warm regards,

Karson Choi College Tutorial Team

[karsoncc@hku.hk](mailto:karsoncc@hku.hk)

@ [karsonchoicollge](#)



# 1. Transportation

## a. Hall Address (Delivery Address)

A0301, 3/F, College 1, Block A, 4 Police School Road, Wong Chuk Hang, Hong Kong  
Block A - College 1: A&B, College 2: C&D,  
Block B - Karson Choi College (College 3):  
E&F, D. H. Chen College (College 4): G&H

General Office, G/F, Block B: 3917-3940

Security Control Room, G/F, Block B: 3917-3948

Service Counters at 1/F:

College 1 (A&B): 3917-3950

College 2 (C&D): 3917-3951

Karson Choi College (College 3, E&F): 3917-3959

D. H. Chen College (College 4, G&H) : 3917-3958

## b. Transportation

### 1. MTR (港鐵)

Exit A2 / B, Wong Chuk Hang MTR Station 黃竹坑港鐵站 A2 / B 出口

### 2. Bus (巴士)

Police School Road (警校道): 107 and N72 (Wah Kwai Estate), \*47P (Alighting Only) Chan Pak Sha School (陳白沙紀念中學): 48, 72A, 75, 107, 973, A17, N72

Wong Chuk Hang (Nam Long Shan) “黃竹坑 (南朗山)”:

Nam Long Shan Road Cooked Food Market (南朗山道熟食市場)

· Upward (上行): 4, 48, 71, 72A, 75, 78, 107

· Downward (下行): 4, \*40P, 48, 71, \*71P, 72A, \*73P, 75, 78, 973, A17

Wong Chuk Hang Station (黃竹坑站): 48, 76, 78

### 3. Mini-buses (小巴)

Nam Long Shan Road Cooked Food Market (南朗山道熟食市場): 59, 59A, 59S Nam

Long Shan Road (南朗山道): 59, 59A, 59B, 59S

Wong Chuk Hang Station (黃竹坑站): 29, 36X, 4M, 5M

For reference only, actual routing subjects to change from the Transportation Companies

\*40P only serve at 07:00 on school days on weekdays

\*73P only serve at 07:25, 07:35 on weekdays

\*71P only serve at 07:55 on weekdays

\*47P only serve at 06:45, 07:30, 08:00 on weekdays

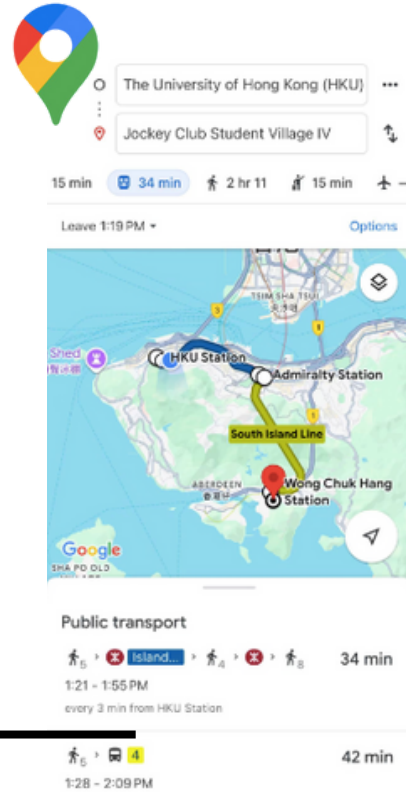


# 1. Transportation

## c. Useful Apps

### Google Map

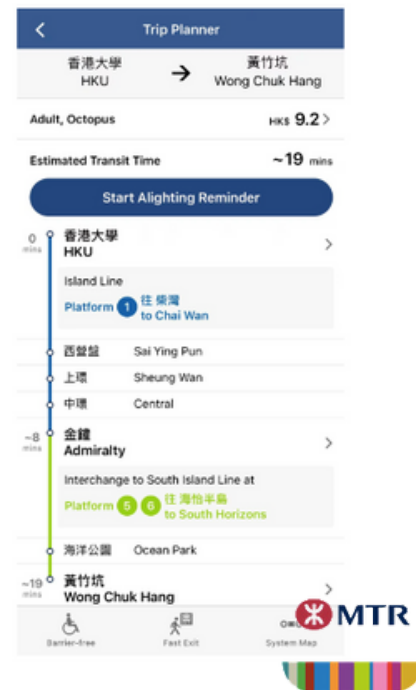
It goes without saying that Google is always a useful tool for everyone around the world to set their travel plans and learn about the best options for transportation. Google Maps, a vital feature of the Google ecosystem, takes this utility a step further by providing detailed maps, real-time traffic updates, and route planning services. Whether you are navigating a new city, exploring local businesses, or simply trying to find the quickest way to your destination, Google Maps offers a comprehensive and user-friendly platform that has become an indispensable companion for travelers and commuters alike.



### MTR Mobile

MTR Mobile provides comprehensive and real-time service updates. By accessing the 'Transport' page, you can obtain MTR route suggestions and information, empowering you to plan your travels more efficiently.

MTR also offers full-time students between the ages of 13 and 25, studying in a recognized institution in Hong Kong, a 50% discount for every ride. Check out the Personalised Mobile \*Octopus with Student Status [here](#).



\*Octopus card is a reusable contactless smart card for electronic payments in Hong Kong. It is the exclusive payment method for laundry and air-con services in Village 4. Obtain yours at the nearest MTR station or add it to your virtual wallet via the Octopus Card app!



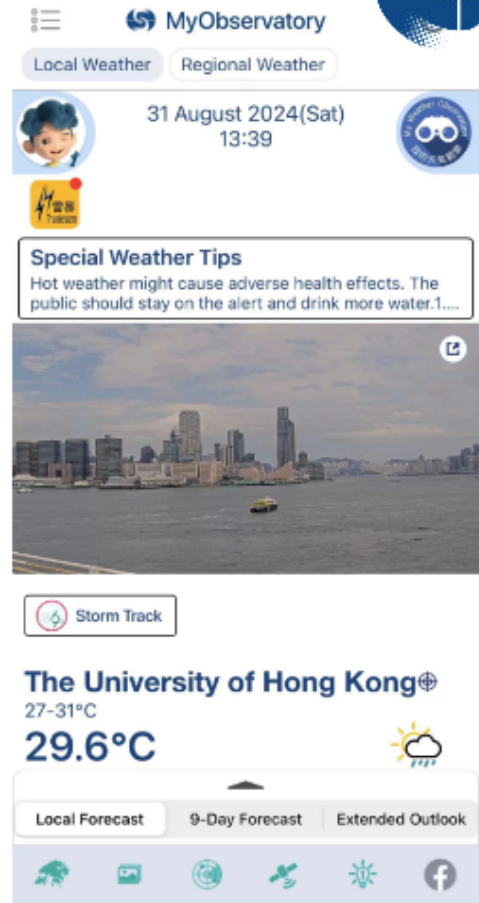
# 1. Transportation

## c. Useful Apps

### MyObservatory

The “MyObservatory” app offers the latest weather updates, featuring real-time data from nearby weather stations, location-specific lightning and rainfall forecasts for the next one to two hours, a nine-day weather forecast, weather warnings, and a range of information services provided by the Observatory.

Hong Kong frequently encounters tropical typhoons during the summer. Special arrangements may be made for public transportation, classes, and examinations (more information for HKU bad weather arrangement click [here](#)). Stay informed by tuning into weather forecast and checking your HKU mailbox for the latest updates on arrangements.





## 2. Village Facilities

### Gym (2/F)

Check availability and book through HKU Jockey Club Student Village IV app.



### Game Room (1/F)





## 2. Village Facilities

### Co-working Space (1/F)

Access the printing service through the [uPrint enquiry page](#) (using HKU Wifi) or the HKU uPrint App. Extended open hours during the revision period.



### Discussion Room (1/F)

Check availability and book through the HKU Jockey Club Student Village IV app.





## 2. Village Facilities

### Laundry (1/F)

Payment done by Octopus card, non-refundable



### Air-con Charging (1/F)

Payment done by Octopus card, non-refundable



### Printer (1/F)



### Drop-and-take (1/F)



Place your unwanted items here and find them a new owner!

## 2. Village Facilities

### Hall (2/F)

Where most social events will be hosted, including High Table Dinner.



### Pigeon Holes (1/F)

Postmen and General Office will dispatch materials therein, please clear your items regularly.



### Delivery Spot (G/F)

Your delivery promptly will be placed here. Kindly pick up your order asap, as we are part of a large community.







## 2. Village Facilities

### About the GYM

We understand the fever of gym culture that sweeps through our community! To maintain a safe and enjoyable environment for all users, it's important to adhere to the following guidelines:

1. Opening hours start from 09:30-22:30 (the opening hour will be adjusted whereas circumstances warrant.)
2. All users must bring their valid [HKU Student Card](#) to the General Office within office hours (09:00 - 18:00 Monday to Friday, except for public holidays), by watching the [INTRODUCTION VIDEO on Safety Tips of Using Fitness and Exercise Room Equipment](#) and duly sign the RELEASE / ASSUMPTION OF RISK AGREEMENT.
3. For residents who have attended the fitness training course organized by Centre for Sports and Exercise (CSE) or Leisure and Cultural Services Department (LCSD) etc, please show us the training record.
4. If you are unfamiliar with the equipment, please visit the demonstrations by [Centre for Sports and Exercise \(CSE\)](#).
5. APP booking is available is required via the Jockey Club Student Village IV smart home app from the following links:
6. Please read the user guide on how to use the Jockey Club Student Village IV smart home app for booking < [JCSV\\_UserGuide\\_v1.1.pdf](#) >
7. If you have queries about the physical fitness of using gym equipment, please seek medical consultation from the University Health Service at [HERE](#) or other medical professionals in Hong Kong.



## 3. About Your Room

### a. Quiet Hours 11pm - 7am (daily)

Please be advised that Quiet Hours are in effect from 11pm to 7am daily. Kindly refrain from speaking loudly, screaming, or banging doors during midnight hours, as this may disturb the resting and study time of other residents. Security may need to intervene if such disruptions are reported.

### b. No-smoking Policy

Smoking or vaping including all electronic smoking devices is not allowed on the entire University campus, including HKU JCSV IV. This policy shall apply uniformly to all HKU staff, students and visitors. Anyone found smoking in the premises will be found in violation of our smoke-free policy. Persons who found smoking could be subject to restrictions of privileges, or dismissal from Village.

### c. No Pets are allowed

Students and visitors are not allowed to bring pets to HKU JCSV IV. For special cases whereas guided dogs are required, please make prior arrangement with us.

### d. Visitor Policy

All Visitors must be hosted and accompanied by Residents during the visit and complete the registration procedures upon arrival and departure. Each Resident should accompany One Visitor only.

1. The host resident (s) should leave their Student Card (s) at your College security counter during the visitors' visit, and collect the Student Cards in person when the visitors sign-out. We would also solicit assistance from Visitors to leave their contact phone number in Hong Kong (if possible) for our emergency liaison.
2. Visitors shall observe the Rules and Regulations. Any visitor who fails to comply with the Rules and Regulations is subject to refusal of entry into the Student Village.
3. Visitors may visit the Student Village between 09:00 and 23:00. No entrance of visitors is allowed after 22:30.
4. Visitors who stay after 23:00 shall be regarded as breaching the rules, students concerned subject to fines and disciplinary actions by the College Management.



### 3. About Your Room

5. Residents who invite visitors to the College shall accompany them during their visit, and shall be responsible for their conduct and any charges incurred by them.

6. This Student Village does not provide accommodation to visitors.

7. All Visitors and Residents must keep the place clean and tidy, be considerate to the tranquility of other residents.

#### f. Digital Door Lock

To use keypad access, just simply press the circle where your number is shown. You do not need to

press the actual number as anywhere within the circle will suffice.

The button on the bottom is the OK button. You will be pressing this button after entering your access

code. Once the correct access code is entered, you will hear the lock unlocking sound, and then you can open the lock with the handle.

After the lock is unlocked for a few seconds, the smart lock will automatically lock itself.

Protect your access code information and do not share with other people, and if you suspect someone might have learnt your access code, please contact the Management Office for support.

Note that **if you enter consecutively a wrong access code for 3 times**, the keypad will turn blank for a brief moment to prevent a brute force attack. Then Enter the correct Access Code twice (2) when the keypad is available, pressing after every time the access code is entered.

#### Emergency Unit Access

If you encounter any difficulties, you should immediately contact the Management Office by calling 3917-3940 or via email at [jockeyv4@hku.hk](mailto:jockeyv4@hku.hk), or visit the management office on G/F by the main entrance.

Please do not attempt to open the smart lock forcibly





## 4. Daily Essentials

### a. Grocery

#### Brick and Mortar Options



7-Eleven  
3 Sham Wan Road



Fusion  
8 Sham Wan Road

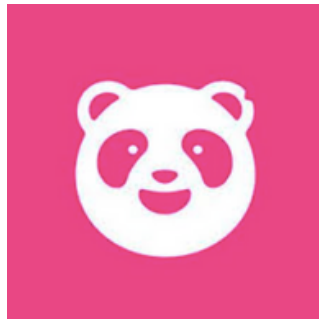


Fusion  
Level 3, THE SOUTHSIDE

#### Online Shopping & Food Delivery Options



HKTVmall



foodpanda



keeta



iHerb



OpenRice



Taobao

Of course, there are more options to make your life more convenient. Reach out to your tutors for more information, or go on an adventure with your floormates and explore the city!



## 5. Banking and Money

Hong Kong's going cashless slowly. Most places take Octopus card, Apple Pay, Google Pay, Alipay, or WeChat Pay. For some local spots, bring cash just in case. Village 4 is totally cash-free though!

### There are two banks on Main Campus.

HSBC

G/F, Run Run Shaw Building, Main Campus

Tel: 2233 3000

Mon - Thu: 9:00 a.m. - 4:30 p.m.

Fri: 9:00 a.m. - 5:00 p.m.

Sat & Sun: Closed

Website: <https://www.hsbc.com.hk>



Bank of East Asia

Shop P0030, G/F, Centennial Campus

Tel: 3609 1812

Mon - Fri: 9:00 a.m. - 5:00 p.m.

Sat & Sun: Closed

Website: <https://www.hkbea.com/>



### Documents for opening a savings account:

1. Passport/travel document
2. Student card and letter of admission to HKU
3. Proof of your permanent address in your own country (e.g. original bank statement in English/Chinese, issued in the last three months, latest driving license in English/Chinese) and/or proof of your current address (if any) (e.g. a letter from office of student residences, tenancy agreement, etc.)
4. Introducer or referee letter from home country's bank in English/Chinese (if any)
5. Hong Kong Identity Card (if any)

### ATM locations on campus

- HSBC: G/F, Run Run Shaw Building, Main Campus
- Bank of East Asia: Shop P0030, G/F, Centennial Campus
- Bank of China: Podium of Haking Wong Building, Main Campus

### ATM locations near Village IV

- HSBC: Shop G25-28, G/F, THE SOUTHSIDE
- Hang Seng Bank: MTR Wong Chuk Hang Station
- Bank of China: 40 Wong Chuk Hang Road, Hong Kong



## 6. SIM Card & Mobile Plans

After you settle down in Hong Kong, it is advisable to get a local number with internet data. There are a number of mobile network service operators in Hong Kong. Some offer rechargeable prepaid sim cards or service plans that are billed monthly with no commitment, and some offer a 12-month or 24-month contract. Check the list below for some of the local service providers:



Birdie



China Mobile



CSL



SmartTone



Sun Mobile



One World

Three

Mobile companies often provide discounted plans for students. To explore these offers, it is recommended to visit their websites or drop by their service centers, typically situated in shopping malls, for more detailed information.



## 7. IT & Tech Support

Most of the information relates to IT can be found on [Information Technology Services](#) website. See below other links which you might find it useful:

- [Connect to HKU WiFi](#)
- [Access to Students' HKU portal](#)
- [Manage your HKU Email & Communications](#)
- [Accounts & 2FA, Account Management Services](#)
- [Download your University-wide Applications](#)

Be cautious with your HKU email. Avoid sharing sensitive data or conducting transactions with external emails to prevent scams. Use personal email for private matters. Report phishing emails to ITS and stay vigilant for online safety. External emails are marked with a "this is an external email" RED banner by ITS.

HKU Information Technology Services also provides a [First year UG copilot 2024-2025](#), this intuitive chatbot is equipped with a powerful search function that quickly delivers relevant information to the user, especially on

- Course selection
- degree requirements for major/minor in specific disciplines,
- scholarship opportunities

Should technical support is required, please feel free to contact ITS at [ithelp@hku.hk](mailto:ithelp@hku.hk)



## 8. Emergency

### a. Fire Escape Routes

When hearing the alarm or seeing the flashing light, all residents in respective Colleges MUST leave the rooms or communal areas immediately in orderly manner and evacuate to the assembly point by the nearest fire escape route. Please refer to the fire escape plan posted at the lift lobbies on each floor in your College. DO NOT use lifts during the fire drill.

For security and safety purposes, please keep all valuable personal belongings under lock and bring along your door key. Officers will be posted at fire exits, guiding people to the assembly point and crowd control. Please gather at the assembly point patiently and follow the instructions given during the fire drill. Residents at the assembly point are not allowed to re-enter the building before we announce the end of the drill.

Should residents who are physically unfit for joining the fire drill by walking downstairs (e.g. sprained lower limb), please feel free to call the general office at 3917-3940 or drop us a line at [jockeyv4@hku.hk](mailto:jockeyv4@hku.hk) for prior arrangement.

### b. List of Maintenance Emergencies (provided by the general office)

#### Power Outage

Considered an emergency when there is loss of electrical power to an entire building or complete loss of power in a flat. Individual lightings problems (e.g., burned out LED lights) are not considered as emergency.

#### Water Suspension

Loss of water, including hot water, to an entire flat is considered an emergency. Water Leakage considered an emergency only when the leak cannot be controlled by utilizing a pail, pan, etc. to catch the water. Leaking/dripping taps are not considered an emergency

#### Sewer Line Blocked

Considered an emergency only when a toilet or shower stall is blocked. Sinks or shower stalls that will not drain are not considered as emergency.

#### Water Leakage

In cases of extreme leaks, investigation may be carried out on an emergency basis. Residents can place buckets or pots under the leak to protect the residence properties from further damage.





## 8. Emergency

### Broken Locks

Broken or damaged locks will be considered an emergency only when the resident does not have access to the room or cannot secure the room to leave. Door security considered an emergency if one or more doors will not lock or unlock.

### Broken Windows

Considered an emergency only when it affects the safety or security of occupants or could cause damage to the structure.

## 10. Healthcare

### a. The University Health Service (UHS)

UHS safeguards the campus by managing public health crises, ensuring occupational health and safety, and promoting physical and psychological well-being through accessible primary care. Services are available to eligible staff, their dependents, and students after confirming eligibility with their Faculty or Department. Services include General Consultation (free), Well Woman Clinic, Physiotherapy Services, and Dental Services. Click [here](#) to make your appointment.

### b. Some Nearest Options

Queen Mary Hospital



Gleneagles Hospital



Tang Shiu Kin Hospital



# 11. High Table Dinner Etiquette

High Table Dinner is a proud tradition of HKU at which faculty members, guests and students dine together in a formal setting. It is designed to promote intellectual exchange among the participants. Through attending the dinner, students learn to handle themselves in a formal dinner and develop a sense of pride and identity with the University. For many students, it is the first formal dinner they have ever attended.

 Jockey Club Student Village IV

## Recommended Attire for High Table Dinner!

LADIES

GENTLEMEN



- Knee-length / Long dress
- Shirt with knee length / long skirt or trousers
- Leather shoes:  
Covered flats / heels
- Tie or bowtie
- White or light coloured shirt
- Black or dark coloured trousers
- Black or dark coloured leather dress shoes

High Table Gowns should be kept on at all times during the dinner





You may also wear your national costume



You are **NOT** allowed to wear into the College Hall:

- T-shirts
- Jeans
- Sneakers
- Open-toed shoes or sandals

The first Karson Choi College's high table event is scheduled in **15 Nov 2024**, it's mandatory to all residents. Please stay in tune for further information!



## 11. Library Access

[The University of Hong Kong Libraries](#) is integral to the institution's educational offerings, supporting Teaching and Learning, Research, and Knowledge Exchange with its exceptional resources, service-oriented approach, and collaborative methods.

The Libraries encompass the Main Library, Dental Library, Fung Ping Shan Library, Lui Che Woo Law Library, Music Library, Tin Ka Ping Education Library, and Yu Chun Keung Medical Library. Noteworthy is the Special Collections, housing unique Hong Kong materials, rare books, pamphlets, and microforms.

Online, [HKU Libraries](#) serve as a central resource hub, fostering academic excellence and intellectual exploration for the university community. For assistance, you can contact [HKU Libraries Students](#) or refer to the provided contacts: Ask a Librarian, WhatsApp us at 5441-5441, or call them at 3917-2202.

[EndNote@HKU](#), HKU has signed a site license agreement with EndNote, which permits all current HKU staff and students to use the software both on campus and at home. Upon accepting the agreement in the request form, HKU staff and students must abide by the [Conditions of Use](#) of the EndNote software.

At HKU, we uphold a commitment to academic excellence and integrity. [Plagiarism](#) is considered a serious academic misconduct that undermines the principles of honesty and originality in scholarly work. To maintain high standards of academic integrity, all students' work submitted at HKU is rigorously checked using [Turnitin](#), a plagiarism detection software. This ensures that all academic submissions are authentic, properly cited, and uphold the ethical standards of academic scholarship. Together, we strive to cultivate a culture of academic honesty and uphold the values of intellectual integrity at HKU.



## 12. Language Support

If you are eager to delve deeply into a culture, starting with its language can be a rewarding first step.

[Survival Cantonese](#) pairs you with a trained local student to help you navigate everyday scenarios in Hong Kong. This program is not a formal academic course but focuses on practical phrases and dialogues to aid non-local students in adjusting to their new environment. As a newcomer, you will practice basic greetings and essential phrases. Tutees are expected to attend two 1-hour practice sessions with their Peer Tutor. During these sessions, you can expect to practice essential Cantonese phrases, explore local customs and cultures, engage in stress-free casual conversations, and forge new friendships across countries and academic disciplines.

HKU is an English-based university where, unless specified, all assignments are conducted in English. To excel in this linguistic environment, here are some classes that can enhance your language proficiency:

[Communication Support Services \(CSS\)](#) offers UGC-funded students a range of resources to bolster their communication skills. These services include group workshops, skill-specific discussions, and conversation practices facilitated by Communication Advisors. Students can benefit from 1-to-1 consultations for personalized feedback from student Peer Consultants and Communication Advisors.

[Peer-English-Tutoring](#), which pairs native/near-native English-speaking Peer Tutors with HKU students looking to practice conversational English in a stress-free setting. This program facilitates easy spoken English through casual discussions on topics like food, movies, music, and travel experiences, fostering not just language development but also cultural and knowledge exchange. Each tutoring series comprises 3 one-hour Zoom practice sessions.

If you are passionate about mentorship, leadership, and making a difference in the lives of your fellow, consider **joining as a tutor**. Reach out to the department for more information on how you can get involved.



