

Rules specifically applicable to Residents of HKU Jockey Club Student Village IV

This supplementary document is to be read and implemented in conjunction with the Residence Handbook. General Rules applicable to all CEDARS-administered Student Residences will be strictly implemented and details of which can be read in the Residence Handbook, and for HKU JCSV IV, utmost attention should be given to the following areas:

Building a caring and compassionate community

We seek to foster a culture of empathy and support among residents and staff, to promote inclusivity among resident from diverse backgrounds within HKU JCSV IV. In general, you should:

- Maintain acceptable standards of behaviour and language at all times.
- Respect others and their basic rights.
- Respect the property of individuals and groups.
- Observe all duly established CEDARS-administrated Student Residents and University policies and regulations, as well as local laws.
- Refrain from activities, which interfere with the regular operation of HKU JCSV IV.
- Present identification upon the request of an authorizing member of staff.
- Ensure that visitors behave in a manner consistent with and in accordance with the CEDARS-administrated Student Residences policy.

Unacceptable behaviour causing inconvenience, annoyance, harassment to others or willful damage to property to property will result in disciplinary action and may result in termination of residence.

Damages

If you notice any damages, please report them to the Management Office of HKU JCSV IV immediately. We encourage everyone to treat HKU JCSV IV with respect and discourage others from behaving irresponsibly.

Emergency

In case of emergency, please refer to the list of maintenance emergencies provided.

Power Outage

Considered an emergency when there is loss of electrical power to an entire building or complete loss of power in a flat. Individual lightings problems (e.g., burned out LED lights) are not considered as emergency.

Water Suspension

Loss of water, including hot water, to an entire flat is considered an emergency. Water Leakage considered an emergency only when the leak cannot be controlled by utilizing a pail, pan, etc. to catch the water. Leaking/dripping taps are not considered an emergency.

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Sewer Line Blocked

Considered an emergency only when a toilet or shower stall is blocked. Sinks or shower stalls that will not drain are not considered as emergency.

Water Leakage

In cases of extreme leaks, investigation may be carried out on an emergency basis. Residents can place buckets or pots under the leak to protect the residence properties from further damage.

Broken Locks

Broken or damaged locks will be considered an emergency only when the resident does not have access to the room or cannot secure the room to leave. Door security considered an emergency if one or more doors will not lock or unlock.

Broken Windows

Considered an emergency only when it affects the safety or security of occupants or could cause damage to the structure.

Energy Savings Policy

We will review the usage of each flat every three months against the average consumption and residents may be required to top up for the excessive usage. Savings from utility usage are budgeted back to the operation of HKU JCSV IV so residents may benefit from additional programming and facility improvement.

Air-Conditioning Services - Non-Refundable Stored Value for Octopus Card

Residents have to pay the air-conditioning and laundry services via using Octopus Card Reader system. For the air-conditioning services, all stored value is non-refundable and it is advisable to store the minimum value in lieu of.

Furniture

All flats are fully lockable and are furnished with standard furniture. Please do not bring extra furniture and heavy electrical appliances without prior approval. All furniture supplied with the room/flat shall remain in the original places for the duration of your stay. All furnishings, if rearranged, must be returned to their original position found at the commencement of your stay.

Healthy Living Environment

Safeguarding a healthy living and learning environment is the top priority in HKU JCSV IV. Alcohol misuse and drunkenness and / or disorderly behaviour under its influence are prohibited. Please avoid loud or disruptive behaviour, interfering with cleanliness, or anything else that could harm residents' health or well-being.

No-smoking Policy

We also want to remind everyone that smoking or vaping including all electronic smoking devices is not allowed on the entire University campus, including HKU JCSV IV. This policy shall apply uniformly to all HKU staff, students and visitors. Anyone found smoking in the premises will be found in violation of our smoke-free policy. This policy exists to allow residents to live in a smoke free environment. Persons who found smoking could be subject to restrictions of privileges, or dismissal from Village.

No Pets are allowed

Students and visitors are not allowed to bring pets to HKU JCSV IV. For special cases whereas guided dogs are required, please make prior arrangement with us.

Quiet Hours

The quiet hours for HKU JCSV IV are 11 p.m. to 7 a.m. HKU JCSV IV has been designed for multiple occupancies and is principally provided to allow an environment of quiet personal study whilst at the same time allowing social interaction with other residents. Quiet hours and other guidelines encourage respect between residents, to ensure that plenty of time is available for study, sleep, and other quiet relaxation.

Visitors

All Visitors must be hosted and accompanied by Residents during the visit and complete the registration procedures upon arrival and departure. Each Resident should accompany One Visitor only.

1. The host resident (s) should leave their Student Card (s) at your College security counter during the visitors' visit, and collect the Student Cards in person when the visitors sign-out. We would also solicit assistance from Visitors to leave their contact phone number in Hong Kong (if possible) for our emergency liaison.
2. Visitors shall observe the Rules and Regulations. Any visitor who fails to comply with the Rules and Regulations is subject to refusal of entry into the Student Village.
3. Visitors may visit the Student Village between 09:00 and 23:00. No entrance of visitors is allowed after 22:30.
4. Visitors who stay after 23:00 shall be regarded as breaching the rules, students concerned subject to fines and disciplinary actions by the College Management.
5. Residents who invite visitors to the College shall accompany them during their visit, and shall be responsible for their conduct and any charges incurred by them.
6. This Student Village does not provide accommodation to visitors.
7. All Visitors and Residents must keep the place clean and tidy, be considerate to the tranquility of other residents.

Thank you for your cooperation in making HKU JCSV IV a safe and comfortable place for everyone! Looking forward to seeing you soon.

(Last Updated: November 2023)

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